

Juan Fernandez-Barquin
Clerk of the Court and Comptroller
Miami-Dade County
www.miamidadeclerk.gov

Operation Green Light 9/1/23 - 9/17/23

<u>Summary Report</u>



About Operation Green Light

Operation Green Light is an annual driver license reinstatement event authorized by Florida Law to reduce the number of driver license suspensions and provide our community an opportunity to save on collection fees.

Typically, driver license suspensions occur when an individual has unpaid traffic tickets, fails to comply or appear at a traffic summons, accumulates point suspensions, and more.

At the direction of Clerk and Comptroller Fernandez-Barquin, an additional large scale Operation Green Light event commenced on September 1, 2023 and concluded on September 17, 2023. Payments could be made online, over the phone or at eight court houses (Coral Gables District Court, Hialeah District Court, Joseph Caleb Center Court, Lawson E. Thomas Courthouse Center, Miami Beach District Court, North Dade Justice Center, and South Dade Justice Center).



Operation Green Light Messaging

Informational materials were created and provided in three languages (English, Spanish and Creole). These materials were distributed to various outlets to assist in the promotion of Operation Green Light. Distribution included but was not limited to, 11th Judicial Circuit, Driver License Task Force, Miami-Dade County Mayor and Board of County Commission, Miami-Dade Delegation, Miami-Dade League of Cities, NAACP Miami-Dade Chapter, Media Outlets and social media partners.



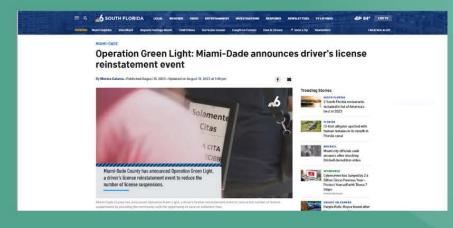


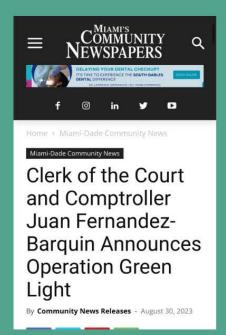


Media Exposure













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Results

During the seventeen (17) day event, the Office of the Clerk and Comptroller assisted over 5,500 customers with over \$275,000 in collection fees waived. Total breakdown found below.

Clerk of the Court and Comptroller Juan Fernandez-Barquin Operation Green Light Collection Agency Savings

Division	Cases	Amount Collected		Collection Fee Savings	
Traffic					
On-Line	790	\$	190,264.00	\$	57,709.00
Voice Response	83	\$	21,808.00	\$	6,542.00
Walk-Ins	1,744	\$	133,081.00	\$	132,095.00
<u>Total</u>	2.617	\$	345,153.00	<u>\$</u>	195,717.00
Parking					
On-Line	2,207	\$	124,522.00	\$	37,357.00
Voice Response	114	\$	6,223.00	\$	1,867.00
Walk-Ins	670	\$	37,704.00	\$	11,562.00
<u>Total</u>	<u>2.991</u>	\$	168,449.00	\$	50,785.00
Criminal					
Walk-Ins	140	\$	19,424.00	\$	28,892.00
Overall Total	<u>5,748</u>	<u>\$</u>	533,025.00	\$	275,394.00
<u>D-6 Clearance</u>	276				
Reinstatement Eligible	1,516				
Payment Plans Established					
Parking	-				
Traffic	1,246				
Criminal	57				
Overall Total	1,303				



Testimonials

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I would like to say thank you to the Clerk for the Operation Green Light program for the opportunity to reinstate my license. They waived my fees and I set up a reasonable payment plan. Special thanks also, to Ms. B. Rodriguez, you were very polite, respectful, and informative. I appreciate your help so much. - Anthony



My mom woke me up early so that I could arrive to the downtown courthouse room 142 so I could pay my outstanding tickets and get my license reinstated. I am very happy with how quickly this was all resolved. Thank you for this program. - Essence







I want to thank the staff at the courthouse who helped me establish a payment plan and assist with my license reinstatement. I've never heard of this program and was listening to the radio one day and decided to give it a try. The Saturday hours were very helpful since I work Monday - Friday. Thank you for thinking about people who can't take off work during the week - Marcos



Thank You. Gracias. Mèsi.



I would like to take this opportunity to thank our team members who either worked directly or indirectly with our customers, because of them, Operation Green Light was a success. During these challenging economic times, it is our responsibility to ease the burden of our citizens who want to do the right thing. **Because of Operation Green** Light over 1,300 payment plans were established, over 1,500 individuals became reinstatement eligible, and over 250 individuals received their D-6 clearance.





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